

DISCRIMINATION IS AGAINST THE LAW

Ear, Nose & Throat Care of WBY, PC complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Ear, Nose & Throat Care of WNY, PC does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Ear, Nose & Throat Care of WNY, PC provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

You can file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights

- Electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>

- By mail at

U.S. Department of Health and Human Services
200 Independence Ave. SW
Room 509F HHH Building
Washington, DC 20201

- By phone at 1-800-368-1019; 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

INTERPRETER SERVICES

Ear, Nose & Throat Care of WNY, PC has arranged for language assistance services free of charge. Call 1-888-808-9008.

ENGLISH	If you speak English, language assistance services, free of charge, are available to you.
Español (Spanish)	Si usted habla español, tiene a su disposición servicios de asistencia con el idioma sin costo alguno.
繁體中文 (Chinese)	如果您讲汉语普通话，则可以免费向您提供语言协助服务。
Русский (Russian)	Если ваш язык — русский, то вам могут быть предоставлены бесплатные услуги переводчика.
FRENCH CREOLE (HAITIAN CREOLE)	Si ou pale lang Kreyòl Ayisyen, yo gen sèvis asistans avèk lang, gratis, ki disponib ba ou.
한국어 (Korean)	모국어가 한국어일 경우 무료 언어지원 서비스가 제공됩니다
ITALIAN	Se si parla italiano, sono disponibili servizi gratuiti di assistenza linguistica.
אידיש (Yiddish)	1- רופט אפצאל פון פריי סערוויסעס הילף שפראך אייך פאר פארהאן זענען, אידיש רעדט איר אויב
BENGALI	যদি আপনি বাংলা ভাষায় কথা বলেন, তাহলে ভাষা সহায়তা সেবাগুলি, বিনামূল্যে, আপনার জন্য উপলব্ধ।
Polski (Polish)	Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej.
العربية (Arabic)	مجاناً اللغة العربية المساعدة خدمات لك ف سد توف ر العربية، ت تحدث ك نت إذا
Français (French)	Si votre langue est le français, des services d'assistance linguistiques sont mis gratuitement à votre disposition.
URDU	پہن۔ د س ت یاب م فت خدمات، ک ی اعانت م تعلق سے زبان لہ یے کے آپ تو، پ یں پ و لہ تے زبان اردو آپ آگ ر
TAGALOG	Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad.
λληνικά (Greek)	Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι οποίες παρέχονται δωρεάν.
Shqip (Albanian)	Nëse flitni shqip, për ju ka në dispozicion shërbime të asistencës gjuhësore, pa pagesë.